



TECHNICAL SERVICE BULLETIN

False BLIS Activation

21-238201 November
2021**Model:**

Ford 2020 Escape

Issue: Some 2020 Escape vehicles may encounter false blind spot information system (BLIS) alerts. This may be due to the side obstacle detection right (SODR) and side obstacle detection left (SODL) control module mounting brackets and configuration. To correct the condition, follow the Service Procedure to replace the mounting brackets and configure the modules.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all the following criteria:

- 2020 Escape
- Equipped with BLIS
- False BLIS alerts

Parts

Service Part Number	Quantity	Description
LJ6Z-14D189-C	1	Side Obstacle Detection Right Control Module Mounting Bracket
LJ6Z-14D189-B	1	Side Obstacle Detection Left Control Module Mounting Bracket

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2020 Escape: Replace Mounting Brackets Includes Time To Remove And Install Rear Bumper Cover (Do Not Use With Any Other Labor Operations)	212382A	1.5 Hrs.

Repair/Claim Coding

Causal Part:	14C689
Condition Code:	07

Service Procedure

1. Remove the rear bumper cover. Refer to Workshop Manual (WSM), Section 501-19.
2. Locate the SODR and SODL control modules. Remove and replace both control module mounting brackets. Refer to WSM, Section 419-04.

NOTE: The side obstacle detection modules will be reused.

3. Using a diagnostic scan tool, change the modules configuration by running the SODL and SODR configuration apps and follow the on-screen instructions.
4. Install the rear bumper cover. Refer to WSM, Section 501-19.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.